

Product Upgrade Home User Guide

Hardware Requirements

Windows:

- 2.33GHz or faster x86-compatible processor
- Intel® Atom™ 1.6GHz or faster processor for Netbooks

Mac:

- Intel Core™ Duo 1.83GHz

Operating Systems

- Windows 7,8 and 10
- Mac OS X 10.10 and later

Web Browsers

- Internet Explorer 10 and later
- Google Chrome latest
- Mozilla Firefox latest
- Safari 9 and later (Mac)

Video Display

- 1024 x 768 or higher resolution

Audio

- Speakers required (headset with integrated close-talk microphone recommended)
- Microphone required (headset with integrated close-talk microphone recommended)

Network

- Minimum of 1Mbps required
- For optimum video content playback 2 Mbps or higher strongly recommended.

Adobe Flash

- For browsers such as Internet Explorer and Safari, the latest version of Flash is required for recording activities.

CUSTOMER SUPPORT

<http://www.wallstreet.it/supporto>

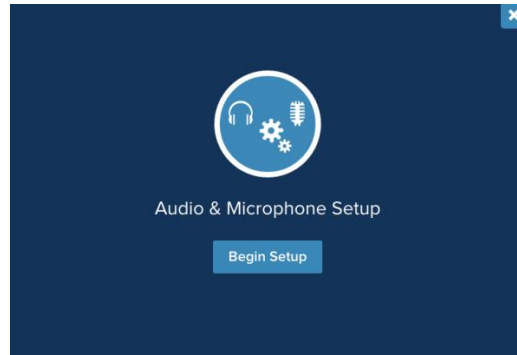


9am to 9pm Monday to Friday



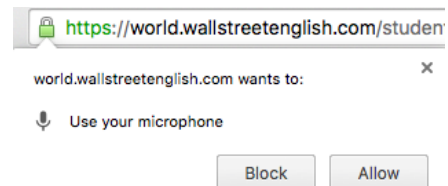
Speaker and Microphone Troubleshooting

Click on the gear icon in the Activity Player to start the Audio and Microphone setup wizard.



There are two stages of setup. An audio test and a microphone test. During the Microphone check you will have to allow access to your microphone.

In Chrome, you will be presented with this:



In Internet Explorer and Safari you will be presented with this:



In Firefox you will be presented with this:



In either scenario, select **Allow**, and **Remember** (if presented with that option.)